

Annette Lee, RN, MS, HCS-D, COC-C

Annette is a registered nurse with a Master’s in Health Care Administration. Practicing since 1990, the majority of her nursing experience is in the realm of home health. For over a decade, Annette worked with the CMS MAC where she provided medical review and education on documentation of Home Health and Hospice claims. Her experience in the “real world” and the inside knowledge of Medicare helps her guide providers to meet the requirements of CMS, and ensure compliant, efficient operations.

Hospice Fundamentals’ 2025 Winter Workshop

Review of Quality Measures	Levels of Care in Hospice	CAHPS-Hospice Survey and the New Updates
<i>Understanding the key quality measures that will help you survive the ever-evolving changes</i>	<i>Understanding all levels and how patients transition between them as their symptoms and needs change</i>	<i>Designed to measure and assess the experiences of patients who died while receiving hospice care, as well as the experiences of their informal primary caregivers. We will assist you to understand how the changes and how they will impact your team</i>
December 3, 2025 10:30am - 11:45am EST	December 3, 2025 3:15pm - 4:00pm EST	December 4, 2025 10:30am - 11:30am EST

Medical Reviews-Are you Ready	LCDS, PPS AND FAST Local Coverage Determination, Palliative Performance Scale, Functional Assessment Staging Tool
<i>An action plan session that will examine eligibility, supporting documentation, accurate Face-to-Face and more</i>	<i>Get your team ready to comprehend how these affect their daily tasks and patient care</i>
December 5, 2025 10:30am - 11:45am EST	December 5, 2025 2:00pm – 3:15pm EST

Home Health Fundamentals’ 2025 Winter Workshop

Home Health Value-Based Purchasing- The Next Steps	Medical Review Audits and Key Points from 2026 Final Rule
<i>Strategies on how to approach the changes and be successful</i>	<i>Understanding the audits, which can be pre-claim, post-payment, or random, focus on key documentation such as the physician's orders, the plan of care, and the OASIS assessment to ensure patients are homebound and require the services provided.</i>
December 11, 2025 11:00am - 12:00pm EST	December 12, 2025 2:00pm - 3:30pm EST

Hospice Fundamentals' 2025 Winter Workshop

Christopher Acevedo, CHC, COO, Principal

Christopher Acevedo, a Principal at both Acevedo Consulting Incorporated and Hospice Fundamentals, is a healthcare industry veteran with over 20 years of expertise in combining the unique perspective of avoiding compliance risk and liability with opportunities for optimizing reimbursement. He is certified in healthcare compliance and previously served as Vice President of Physician Operations for the Nation's largest privately held hospice and multi-state provider of palliative care services in the United States. Currently, Christopher assists hospice and palliative care clients across the country with compliance and operational development needs.

Palliative Care Coding & Billing Nuances

A journey through the current opportunities and pitfalls of the Palliative Care reimbursement landscape

December 3, 2025
12:30pm - 2:00pm EST

Jonathan Vasquez, Operations Associate

Jonathan has over 10 years of experience in Client Relations with skills geared toward database management, technical support, and the facilitation of webinars.

Social Media in Health Care

Does your staff know how to navigate Patient Privacy when it comes to Social Media?

December 4, 2025
11:30am - 12:30pm EST

Jennifer Kennedy, EdD, RN, BSN, CHC

Dr. Jennifer Kennedy is the Vice President for Quality, Standards, and Compliance at CHAP and is a nationally recognized hospice expert. She has extensive experience as a leader and nurse in diverse healthcare settings and has worked in hospice and palliative care for the last 25+ years. She is a certified healthcare compliance professional and has a doctoral degree in healthcare education and policy. Jennifer is the lead for the Community Health Accreditation Partner's (CHAP) quality and compliance team and interacts with CMS, their contractors, and individual states related to regulatory and quality matters for home-based care.

Hospice Fundamentals' 2025 Winter Workshop

What is an Accreditation Agency and How to Prepare for the Survey

We will help you lessen the stress by providing you with Key Survey Strategies

December 3, 2025
2:15pm - 3:15pm EST

Home Health Fundamentals' 2025 Winter Workshop

What is an Accreditation Agency and How to Prepare for the Survey

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December 11, 2025
1:00pm - 2:00pm EST

Tamara Ruggles, PharmD, BCGP, FASCP

Tamara Ruggles is a Board-Certified Geriatric Pharmacist and a proud Fellow of the American Society of Consultant Pharmacists. A 2010 graduate of the Creighton University School of Pharmacy, she began her career as a dispensing pharmacist in a long-term care pharmacy—where she quickly witnessed the real-world consequences of inappropriate medication use in older adults. Driven to make a bigger impact, Tamara founded a pharmacy consulting company in 2016 that now serves long-term care facilities across North Dakota. Her passion for safer, smarter medication use led her to launch *The Deprescribing Clinic*—a community-based pharmacy consulting practice focused on optimizing medications through the lens of pharmacogenomics, reducing anticholinergic burden, and addressing drug-induced nutrient depletions. She holds certifications in pharmacogenomics and antimicrobial stewardship and continues to serve patients directly at a locally owned community pharmacy. Tamara also hosts the *Geriatric Pharmacy Focus* podcast on the Pharmacy Podcast Network, where she explores the latest in senior care pharmacy.

Hospice Fundamentals' 2025 Winter Workshop

Comfort First: Tailoring Medications Through Pharmacogenomics in Hospice

We will discuss how to appropriately tailor medications and document a thorough drug regimen and why it is important for your success and patient care

**December 5, 2025
12:00pm - 1:00pm EST**

Home Health Fundamentals' 2025 Winter Workshop

Right Meds, Right Dose, Right at Home: Pharmacogenomics in Home Health

We will discuss the appropriate medications and dosage and how to document a thorough drug regimen and why it is important for your success and patient care

**December 12, 2025
10:30am - 11:30am EST**

Zach Newman

Zach Newman is the co-founder and CEO of Enzo Health, a health tech company revolutionizing home health care through AI-driven automation. With a strong healthcare technology and analytics background, Zach has helped scale multiple healthcare companies. This includes Athelas, where he led growth in various product lines. At Enzo Health, Zach leads the charge in streamlining clinical documentation, intake management, and coding automation for home health and hospice agencies. A passionate advocate for innovation, he speaks on AI in healthcare, scaling startups, and building high-performing teams in fast-paced environments.

Hospice Fundamentals' 2025 Winter Workshop

The Pitfalls of Technology and AI

How to avoid AI issues with security, accuracy, and documentation

**December 4, 2025
12:45pm - 1:45pm EST**

Home Health Fundamentals' 2025 Winter Workshop

The Pitfalls of Technology and AI

How to avoid AI issues with security, accuracy, and documentation

**December 11, 2025
2:15pm - 3:30pm EST**

Tonya Miller, PT, DPT, PhD

Tonya Miller, an international and national keynote speaker, author, and founder of TYM Coaching, is deeply committed to personal growth and developing strong leaders. With over 25 years of executive leadership experience and a Ph.D. in Leadership Studies, she blends real-world insight with academic expertise to inspire meaningful change. Tonya's coaching and leadership programs are tailored to meet the needs of individuals and organizations alike—from front-line healthcare providers to executive teams navigating strategic challenges.

Hospice Fundamentals' 2025 Winter Workshop

How to Manage a Multi-Generational Staff

We will provide strategies how to be a successful leader and a motivator

**December 4, 2025
2:30pm - 3:30pm EST**

Home Health Fundamentals' 2025 Winter Workshop

How to Manage a Multi-Generational Staff

We will provide strategies how to be a successful leader and a motivator

**December 12, 2025
1:00pm - 2:00pm EST**

Home Health Fundamentals' 2025 Winter Workshop

Denise Shaffer, RN

Denise Shaffer, RN is the Administrator at Ohio Living Home Health and Hospice and a registered nurse with 30 years of experience in home care. She brings deep expertise in home care administration and software operations, having successfully led large-scale projects and complex system conversions across clinical home care agencies. Denise is passionate about helping organizations use technology to improve care delivery, streamline workflows, and protect sensitive information. At this conference, she will share practical insights on how software vendors keep your data secure and what agencies should look for to ensure their systems support safe, reliable, and compliant care.

Does your IT Team Support your Agency to Maintain HIPAA Compliance

Implementing specific security measures to protect patient health information, such as encryption and multi-factor authentication

**December 12, 2025
11:30am - 12:30pm EST**